

Frequently Asked Questions

Ques. HS code not existing?

- Please send a mail at licensing@fssai.gov.in with the product(s) detail not existing. You will be supplied with the code or asked to have alterations.

Ques. How to apply for Conversion to FSS License?

- On Eligibility Pre-check page please select “**YES**” for question “Are you already holding License given under other Laws existing prior to Food Safety And Standards Regulations, 2011?”

Ques. Can application details be changed subsequently?

- Application details can be changed by FBO before submitting application online.
- After submitting application online, FBO has to request Designated Officer to get the details change for his/her application.

Ques. What are the Payment Options available in Licensing?

- For License Fee
Demand Draft, Online Payment (Credit/Debit card)

Ques. How to sign up for Self care portal? Or How to create User id and Password?

- Click on “**New Registration**” link available on top right side of the login page (foodlicensing.fssai.gov.in).

Ques. By mistake submitted application in wrong Regional Office (both online & physically), how to correct?

- You have to send communication to Designated Officer. Then Designated Officer will approve and sends the mail at licensing@fssai.gov.in to change the same.

Ques. One license or different license for multiple units?

- Different license has to be taken for units with different premises address/different location.

Ques. What to be submitted as a document for Food Safety Plan.?

- Food Safety Plan is to be prepared and submitted.

Ques. Message/Error coming “Will be available shortly for your area”.

- It should only case for State Licensing as central licensing is available online. It means that Facility to submit online Registration/License application is not available for your state/district. Please contact Food Commissioner Office.

Ques. States where online facility available for Online Licensing and Registration is available.

- Mumbai and Thane district of Maharashtra State.
- Gandhinagar and Ahmedabad district of Gujarat State.
- Goa State.
- East Godavari, Kurnool and Rangareddy district of Andhra Pradesh State.